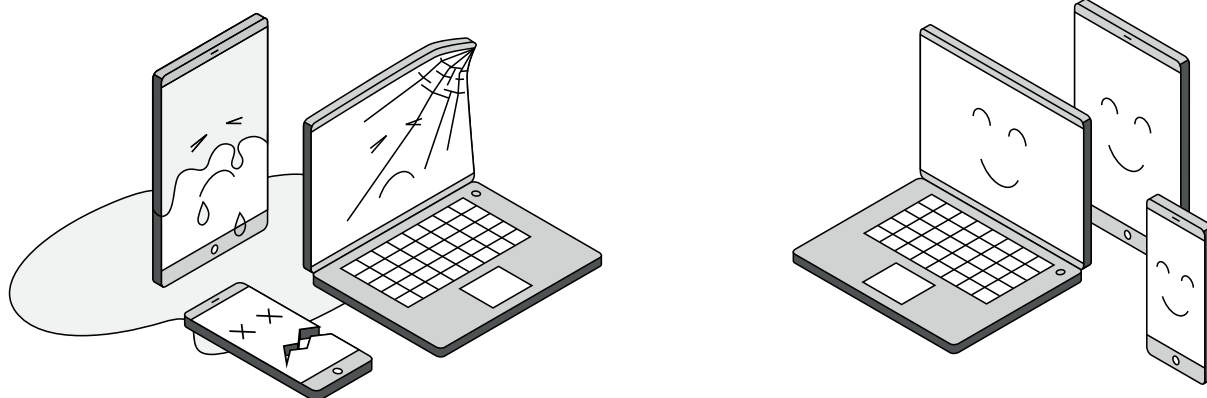


Fully covered



- All-round protection. Insure your device against damage caused by falls, impact, water, moisture and display damage
- Worldwide coverage
- Efficient customer service
- One tree is planted for every policy sold

What your device insurance covers

| | |
|------------------------------------|-------------------|
| Duration of cover: | 1 year or 2 years |
| Number of damage events: | unlimited |
| Data misuse in the event of theft: | yes |
| Breakage and impact damage: | yes |
| Display damage: | yes |
| Water damage: | yes |

Important information

The insurance cover is subject to the terms and conditions of AXA Versicherungen AG. Complete product details and insurance conditions can be found at www.digitec.ch and www.galaxus.ch. Coverage and premiums are subject to change.

Device insurance

Information on our insurance product

Scope of insurance and additional services

| | |
|---------------------------------|--|
| Covered risks | Property insurance against damage to your electronic device, e.g. caused by falls, water and misuse of your SIM card for telephone or data connections as a result of theft. |
| Insured device | The electronic device purchased online on the digitec or Galaxus online shop or in a branch at the time the policy is taken out that you have registered as an insured device. |
| Scope of insurance | Equipment repair; equipment replacement in the event of total loss. |
| Exclusions from insurance cover | The exclusions are outlined in section 11 of the GCI, e.g. theft and loss, warranty damage, intentional and grossly negligent conduct, wear and tear etc. |
| Free additional services | Lost & Found Service: if your device is lost, we will help you find it via lost property offices. |

Price and payment

| | |
|---------|---|
| Price | The insurance premium depends on the value category of the insured device and the insurance period. |
| Payment | The One-off premium payment is due immediately when taking out insurance with the purchase of the device via the digitec or Galaxus online shop or a branch office. |

Further obligations

| | |
|-------------------------------------|---|
| Damage report | You are obligated to report a damage immediately, within 5 days at the latest either online at insurance.digitec.ch or insurance.galaxus.ch (Hotline Support: +41 44 798 26 33) |
| Excess fees | Excess fees apply depending on the value category of the insured device. |
| Obligations in the event of a claim | In the event of a claim, you are obliged to provide information and to cooperate. This is outlined in section 14 of the GCI, e.g. complete and truthful notification of the claim, unblocking of the equipment and if necessary, submission of additional documents. |

Contract duration and data protection

| | |
|-------------------|---|
| Start of contract | According to conclusion date of the insurance contract. |
| Contract duration | Depending on the term selected: 12 months or 24 months |

Intermediary information (Art. 45 VAG)

| | |
|------------------------|---|
| Insurer | AXA Versicherungen AG, General-Guisan-Strasse 40, 8401 Winterthur A subsidiary of AXA Group |
| Insurance intermediary | i-surance AG, Seefeldstrasse 283 A, 8008 Zurich as tied insurance intermediary on behalf of AXA, which is compensated accordingly by AXA. Only AXA policies are brokered as device insurance to insured persons. The Insurer is liable for errors, negligence or incorrect information provided by the intermediary in connection with the brokerage of insurance policies (Art. 34 VVG). |
| Policyholder | Digitec Galaxus AG, Pfingstweidstrasse 60b, 8005 Zurich |
| Insured persons | Customers with insured devices purchased through Digitec Galaxus. |
| Data protection | During the sales process, the identification and contact data that are necessary for the conclusion and administration of the contract and claims handling are collected. i-surance acts as a processor for AXA, which in turn is responsible for the data as the insurer. The data is processed in accordance with the applicable laws - namely the Swiss Federal Data Protection Act (FADP) for clients in Switzerland and the GDPR for clients in the Principality of Liechtenstein. Article 19 of the GCI provides detailed information on data protection. |